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Innovation Beyond Technology™

User's manual

VTECH TELECOMMUNICATIONS LTD.

www.vtech.com

Model: VT1012

DECT

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IMPORTANT SAFETY INSTRUCTIONS

When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury, including the following:

1) Read and understand all the instructions.
2) Follow all warnings and instructions marked on the product.
3) Unplug this product from the wall outlet before cleaning. Do not use liquid cleaners or aerosol cleaners. Use a damp cloth for cleaning.
4) Do not use this product near water (for example, near a bath tub, kitchen sink, swimming pool).
5) Do not overload wall outlets and extension cords as this can result in the risk of fire or electric shock.
6) Unplug this product from the wall outlet and refer servicing to Vtech under the following conditions:
   - When the power supply cord or plug is damaged or frayed.
   - If the product does not operate normally by following the operating instructions.
   - If the product has been dropped and the cabinet has been damaged.
   - If the product exhibits a distinct change in performance.
7) Avoid using a telephone (other than a cordless type) during an electrical storm. There may be a remote risk of electric shock from lightning.
8) Do not use the telephone to report a gas leak in the vicinity of the leak.
9) Use only the supplied NiMH (Nickel Metal Hydride) batteries! The operation periods for the handsets are only applicable with the default battery capacities
10) The use of other battery types or non-rechargeable batteries/primary cells can be dangerous. These may cause interference and/or unit damages. The manufacturer will not be held liable for damage arising from such non-compliance.
11) Do not use third party charging bays. The batteries may be damaged.
12) Please note the correct polarity while inserting the batteries.
13) Do not immerse batteries in water, do not place in fire.

If you have questions about this product, or having difficulty with setup or operation, call our VTech Electronics (HK) Ltd.

Customer Service Centre : 852-2776 3223

Technical Inquiry Hotline : 852-2667 7433

Setting up the telephone

Package contents

The package for the VT1012 contains the following items:

VT1012
- 1 Handset
- 1 Base station
- 1 AC power adapter
- 2 Telephone line cord
- 2 rechargeable batteries
- 1 English user manual and
  1 Chinese user manual

Location

The maximum range between the base station and the handset is approximately 300 meters. Depending on the surrounding conditions as well as spatial and structural factors, the range may be reduced. The range indoors is normally less than outdoors.

note

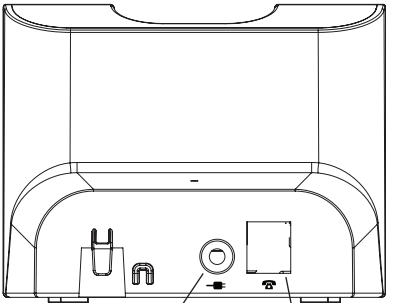
- Your telephone will not function if the mains plug or adapter is not plugged in. Thus, first charge the battery before you connect the unit with the telephone network. The unit will function only if it is charged completely.

Connecting the telephone

Before you can start using your telephone you must plug in the telephone connection cords and the mains cable.

Connecting the base station

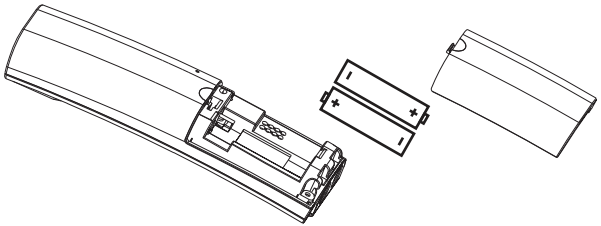
1) Plug the power supply & line cord into the base station.
2) Plug the power supply & line cord into the wall socket.
3) Always use the cables provided in the box.



Installing and charging the batteries

1) Slide open the battery compartment cover.
2) Place the 2 batteries as indicated. Respect polarity.
3) Slide the battery compartment cover back.
4) Put the handset on the base and charge for 14 hours first time. A beep indicates that the handset is properly placed on the base or charger.

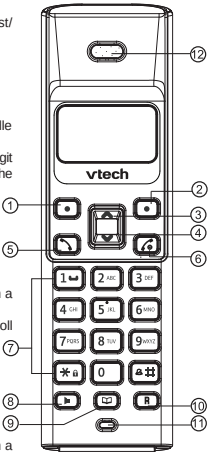
Use only the power pack provided for the base station.
Use only NiMH rechargeable batteries.



Getting to know your phone

Overview of the handset

1. LEFT SOFT KEY (MENU/OK)
   In idle mode: Press to access the main menu
   In sub-menu mode: Press to confirm the selection
   During a call: Press to access Phonebook/ Redial List/ Call List
2. RIGHT SOFT KEY (CLEAR/BACK/MUTE/ INTERCOM)
   In main menu mode: Press to go back to idle screen
   In sub-menu mode: Press to go back to previous level
   In sub-menu mode: Press and hold to go back to idle screen
   In editing / predialing mode: Press to clear a character / digit
   In editing / predialing mode: Press and hold to delete all the characters / digits
   During a call: Press to mute / unmute the microphone
   In idle mode: Press to intercom another handset
3. UP
   In idle mode: Press to access the call list
   In menu mode: Press to scroll up the menu items
   In menu mode: Press and hold continuously to perform a continuous up-scrolling of the menu.
   In Phonebook list / Redial list / Calls log: Press to scroll up the list
   During a call: Press to increase the volume
   In ringing: Press to increase the ringer volume
4. DOWN
   In idle mode: Press to access the redial list
   In menu mode: Press to scroll down the menu items
   In menu mode: Press and hold continuously to perform a continuous down-scrolling of the menu.
   In Phonebook list / Redial list / Calls log: Press to scroll down the list
   During a call: Press to decrease the volume
   In ringing: Press to decrease the ringer volume



5. TALK ON
   In idle / predialing mode : Press to make a call
   In Redial list / Calls Log / Phonebook entry: Press to make a call to the selected entry in the list During ringing: Press to answer a call
6. TALK OFF
   During a call: Press to end a call and go back to idle screen
   In menu / editing mode: Press to go back to idle screen
   In idle mode: Press and hold to power off the handset
   In idle mode (when the handset is powered off): Press to power on the handset
7. ALPHANUMERIC KEYPAD, * (STAR), # (HASH)
   Press to insert a digit / character / * / #
   * key in idle mode: Press and hold to turn off the ringer
   * key during a call (in Pulse mode): Press to switch to tone mode
   # key in Idle mode: Press and hold to turn on / off the keypad lock
   0 key in idle / predialing / number editing mode: Press and hold to insert a pause
8. SPEAKERPHONE
   During a call: Press to turn on / off the speakerphone.
   In Idle mode / predialing mode / Redial list / Calls Log / Phonebook entry: Press to make a call with speakerphone
   During ringing: Press to answer a call with speakerphone
9. PHONEBOOK
   In idle mode: Press to access the phonebook list
10. FLASH
    In idle / predialing mode: Press to insert a flash
    During a call: Press to dial a flash
11. MICROPHONE
12. EARPIECE

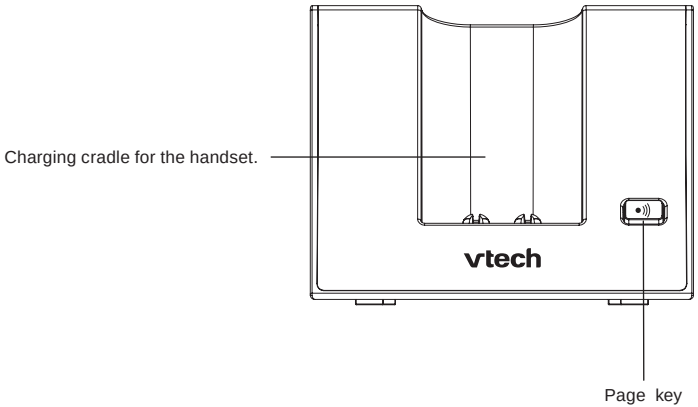
Getting to know your phone

Overview of the base station

1. PAGE

Press the Page on the base station to page your handset. It will ring for approximately 60 seconds. Press on the handset or on the base to stop the paging.

2. Charging cradle for the handset.



Getting to know your phone Displays, keys, icons

The LCD display gives you information on the current status of the telephone.

Icon Description:

Scroll up / down the menu items / Phonebook list / Redial list / Call List

Steady when the handset is in range of the base. Flash when out of range of the base or not registered to the base.

Steady when an intercom is in progress.
Flash when there is an incoming internal call.

Indicate a call is in progress.

Indicate that handsfree is being used.

Indicate that the ringer is switched off.

Steady when an alarm is set. Flash when the alarm time set before reaches.

Indicate that the keypad is locked.

Indicate when the battery is fully charged.
Flash when the unit performs initial charging.

Indicate when the battery needs charging.
Flash when low battery power level is detected.

◄ Indicate when more characters are existed before the text currently displayed.

► Indicate when more characters are existed after the text currently displayed.

(MENU) Press to select more menu options if applicable

Press to confirm the current selection if applicable.

(INT) Press to conduct Intercom call when idle

(BACK) Press to go back to previous menu level or cancel the current action if applicable

Press to clear a character or stop the alarm if applicable, press to mute / unmute during a call.

Using your phone

Make a Call

Preparatory Dialing

Enter the phone number and press or to dial the number. Press right soft key to clear the entry.

Direct Dialing

Press or to take the line and enter the phone number.

Call from the phonebook

Press to access the phonebook and press ▲/▼ to select the desired phonebook entry. Press or to dial out to the selected phonebook entry. Alternatively, press left soft key **/OK** to access the phonebook to get the desired phonebook entry.

Call from the calls log

Press ▲ to access the call log and press ▲/▼ to select the desired calls log entry. Press or to dial out to the selected calls log entry. Alternatively, press left soft key **/OK** to access the calls log from the main menu.

Call from the redial list

Press ▼ to access the redial list and press ▲/▼ to select the desired redial number. Press or to dial out to the selected redial number. Alternatively, press left soft key to access the redial list from the main menu.

Call timer

Your handset automatically times the duration of every call. The call timer will display a few seconds after the call has made. It is shown in hours, minutes and seconds format (HH:MM:SS).

Answer a Call

If the handset is not on the charging cradle:

When the phone rings, press /TALK to answer a call.

If the handset is on the charging cradle or the base station and if AUTO ANSWER is set to ON:

When the phone rings, pick up the handset to answer a call.

End a Call

During a call connection, press END to end the call.

OR

Put the handset on the base station to end the call.

Adjust Earpiece and Handsfree Volume

There are 5 levels (VOLUME 1 to VOLUME 5) to choose from for each of earpiece and handsfree volume.

During a call:

Press ▲/▼ to select volume 1-5. The current setting is shown. When you end the call, the setting will remain at the last selected level.

Mute a Call

You can talk to someone nearby without letting the caller hear you during a call.

During a call:

Press right soft key to mute the microphone and "MUTED" will display on the LCD. Your caller cannot hear you, Press right soft key again to unmute the microphone.

Set the Silent Mode

In idle, press and hold * to turn off the handset ringer. The icon is displayed on the LCD.

Turn on the Keypad Lock

In idle, press and hold # to turn on the keypad lock. The icon is displayed on the LCD

note

• If there are no numbers in the redial list, the display shows “EMPTY”.

Redial

Redial the last number

You can redial up to 5 of the last numbers called. If you have stored a name in the phonebook to go with the number, the name will be displayed instead. The most recent last number will display at the top of the redial list.

Redial a Number from the Redial List

1. In idle mode, press ▼ to access the redial list.
2. Press ▲/▼ to browse the redial list.
3. Press ⌐/⌐ to dial to the selected redial number.

Store a Redial Number into the Phonebook

1. In idle mode, press ▼ to access the redial list ,
2. Press ▲/▼ to select the desire number
3. Press left soft key ⌐ and ▲/▼ to select ADD TO PB.
4. Press OK to enter the name.
5. Press OK or right soft key ⌐ to edit the redial number to store into the phonebook.
6. Press OK to select phonebook melody.
7. Press OK and ▲/▼ to browse the melody list. The respective melody will be played when browsing the melody list.
8. Press OK to confirm.

Delete a Redial Number

1. In idle mode, press ▼ to access the redial list
2. Press ▲/▼ to select the desire number
3. Press left soft key ⌐ and ▲/▼ to select DELETE.
4. Press OK to confirm.

Delete the Entire Redial List

1. In idle mode, press ▼ to access the redial list
2. Press ▲/▼ to select the desire number
3. Press left soft key ⌐ and ▲/▼ to select DELETE ALL.
4. Press OK to confirm.

Call List

Caller display (Network Dependent)

This feature is available if you have subscribed the Caller Line Identification service with your network service provider. Your phone can store up to 10 unanswered calls with date/time information in the calls log. The number will be shown on the LCD when the phone is ringing. If the number matches with one of the entries in your Private Phonebook, the caller's name stored in the private phonebook will be displayed alternatively with the number. The handset will ring with the melody associated with that phonebook entry.

If the caller number is disabled to send caller information, "WITHHELD" will display.

If the caller number is not provided, "UNAVAILABLE" will display.

If the caller is from network public phone, "PUBLIC" will display.

In standby, if three unanswered calls are received, "03 NEW CALLS" will be displayed.

View the Call List

All unanswered calls are saved in calls log with the latest call putting at the top of the list. When the call list is full, the oldest call will be replaced by a new call. The unanswered call which has not been read is marked with a <*icon> at the centre of the bottom line of the display.

1. Press ▲ to access the call list.OR Press left soft key ⊙ and ▲/▼ to select CALL LIST.
2. Press ▲/▼ to select the desired entry.

Store a Call List Number into the Phonebook

1. Press ▲ to access the call list.OR Press left soft key ⊙ and ▲/▼ to select CALL LIST.)
2 Press ▲/▼ to select the desired entry.
3. Press left soft key ⊙ and ▲/▼ to select ADD TO PB.
4. Press OK to enter the name.
5. Press OK and the selected call list number is displayed.
6. Edit the number if necessary.
7. Press OK and ▲/▼ to select the melody.
8. Press OK to confirm.

Delete an entry in the Call List

1. Press ▲ to access the call list.OR Press left soft key ⊙ and ▲/▼ to select CALL LIST.
2. Press ▲/▼ to select the desired entry.
3. Press left soft key ⊙ and ▲/▼ to select DELETE.
4. Press ▲ to confirm.

Delete the entire list of the Call List

1. Press ▲ to access the call list.OR Press left soft key ⊙ and ▲/▼ to select CALL LIST.
2. Press ▲/▼ to select the desired entry.
3. Press left soft key ⊙ and ▲/▼ to select DELETE ALL.
4. Press OK to confirm.
5. Press OK to re-confirm.

View the Details of the Call List Entry

1. Press ▲ to access the call list.OR Press left soft key ⊙ and ▲/▼ to select CALL LIST Press left soft key ⊙ and ▲/▼ to select DETAILS.
2. Press left soft key ⊙ and ▲/▼ to select the desired entry.
3. Press left soft key ⊙ and ▲/▼ to select DETAILS.
4. Press left soft key ⊙ the date and time of the selected call list entry display.

Phonebook

Private Phonebook

Your phone can store up to 20 private phonebook entries with names and numbers. Each phonebook entry can have a maximum of 20 digits for the phone number and 12 characters for the name. You can also select different ring tones for your phonebook entries. Phonebook entries are stored alphabetically by name.

Add a New Phonebook Entry

In idle:

1. Press to access the phonebook,
   or
   Press left soft key and ▲/▼ to select main menu item and then press OK to access the phonebook.
2. Press left soft key to select ADD.
3. Press OK to enter the name.
4. Press OK to enter the number.
5. Press OK and ▲/▼ to select the desired ringtone for your phonebook entry.
6. Press OK to store the phonebook entry.

View a Phonebook Entry

In idle:

1. Press to access the phonebook.
2. Press ▲/▼ to select the desired phonebook entry.
3. Press left soft key and ▲/▼ to select VIEW.
4. Press left / right soft key to review the name, number and melody of the selected phonebook entry.

Edit a Phonebook Entry

In idle:

1. Press to access the phonebook.
2. Press ▲/▼ to select the desired phonebook entry.
3. Press left soft key and ▲/▼ to select EDIT.
4. Press left soft key the current contents of the selected phonebook entry displays.
5. Edit the name and press OK.
6. Edit the number and press OK

note

- Press ▲ /▼ to move through other phonebook entries.

7. Select the ringtone and press <OK> to confirm.

Delete a Phonebook Entry

In idle:

1. Press to access the phonebook.
2. Press ▲/▼ to select the desired phonebook entry.
3. Press left soft key and ▲/▼ to select DELETE.
4. Press OK to confirm.

Delete the Entire Private Phonebook

1. Press to access the phonebook.
2. Press left soft key and ▲/▼ to select DELETE ALL.
3. Press OK to confirm.
4. Press OK to re-confirm.

Check the Phonebook Usage

You can check how many phonebook entries have been occupied in your phone and how many phonebook entries are available for you to store in the phonebook.

1. Press to access the phonebook.
2. Press left soft key and ▲/▼ to select PB STATUS.
3. Press OK to confirm.

Text and Digit Entry Table

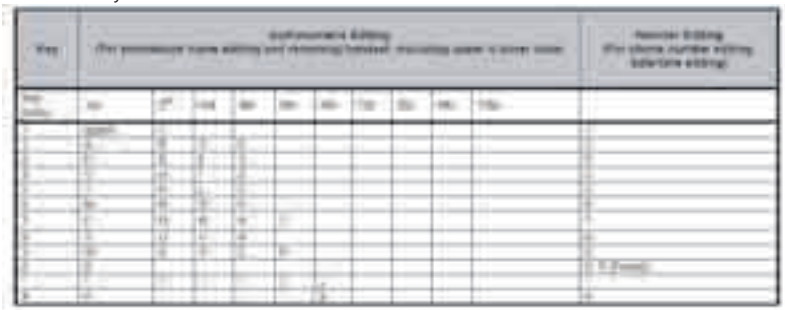
The following tables show you where each letter and punctuation character can be found. Respective character table will be used when corresponding menu language is selected. This will be helpful when storing a name in the phonebook and renaming your handset.

In editing mode, a cursor is displayed to indicate the current text entry position. It is positioned at the right of the last character entered.

Writing Tips:

1. Once a character is selected, the cursor will move to the next position after a short pause.
2. You can move the cursor within the text by ▲/▼ to amend the text entry.
3. Press right soft key ⊡ to delete the last character.
4. Press right soft key and hold ⊡ to delete the entire text string.

Particular key characters table:



note

- If the new PIN entered in Step 6 is not matched with the new system PIN entered in Step.
- If there is an incoming call during paging, the phone will ring with the incoming call instead of paging.

Base Settings

Dial Type (Preset to TONE)

Change the dial mode

1. Press left soft key ⊙ and ▲/▼ to select BS SETTINGS.
2. Press OK and ▲/▼ to select DIAL MODE.
3. Press OK and ▲/▼ to select TONE or PULSE.
4. Press OK to confirm.

Change the system PIN Code

A 4-digit system PIN code is used for changing the system settings of the base station. It is used to protect your phone against unauthorized use. The default system PIN code is 0000.

1. Press left soft key ⊙ and ▲/▼ to select BS SETTINGS.
2. Press OK and ▲/▼ to select CHANGE PIN.
3. Press OK and you are requested to enter the 4-digit system PIN.
4. Enter the old system PIN.
5. Press OK and enter the new system PIN.
6. Press OK and enter the new system PIN again.
7. Press OK to confirm.

Paging (Find the Handset)

You can locate the handset by pressing 📞 on the base station. All the handsets registered to the base will produce the paging tone and “PAGING…” is displayed on the LCD. You can stop the paging by pressing ⊘ on any handset or 📞 on the base again.

Handset Settings

Alarm Settings

You can use this phone to set an alarm clock. When an alarm is set, the displays on the LCD. When the alarm time is reached, the and "ALARM ON" flash on the LCD ringing with the alarm melody for a duration of 45 seconds. You can press any key to disable the alarm. If snooze function is activated, the alarm will sound again at the end of the snooze period of seven minutes. You can also press and hold to terminate the snooze function.

Turn on/off the Alarm

1. Press left soft key and ▲/▼ to select HS settings.
2. Press OK and ▲/▼ to select Alarm.
3. Press OK and ▲/▼ to select ON/OFF.
4. Press OK to confirm.

Set the Alarm Time

1 Press left soft key and ▲/▼ to select HS SETTINGS
2 Press OK and ▲/▼ to select ALARM.
3 Press OK and ▲/▼ to select ON/OFF.
4 Press OK to confirm.
5 Enter the alarm time
6 Press OK to set the snooze function.
7 Press OK and ▲/ ▼ to select SNOOZE ON or SNOOZE OFF.
8. Press OK to confirm.

Note:

a. Key press is still applicable if handset keypad is locked and when the alarm time is reached.

b. The alarm volume level is the same as the settings of the handset ringer volume. If the handset ringer is set to VOLUME OFF, the alarm still sounds at VOLUME 1 level.

c. During an external call or internal call, if an alarm is set and when the alarm time is reached, the and "ALARM ON" will still flash. An alarm tone will be emitted from the earpiece to notify user the alarm time is reached. Once user press any key or press and hold to disable the alarm, it will revert to the call duration screen.

d. During paging or ringing, the alarm will not sound when the alarm time is reached. However, if snooze function is enabled, the alarm will sound again at the end of the snooze period provided that it's not ringing or in paging mode at the end of the snooze period.

note

• If ON is selected, you will be asked to set the alarm time

Ringer Setup

Set the Ringer Melody for Internal Calls

1. Press left soft key ⊙ and ▲/▼ to select HS SETTINGS.
2. Press OK and ▲/▼ to select RING SETUP.
3. Press OK and ▲/▼ to select INT RING.
4. Press OK and ▲/▼ to select the desired ringer melody (a total of 10 melodies for your selection) for setting ringer melody for internal calls.
5. Press OK to confirm.

Set the Ringer Melody for External Calls

1. Press left soft key ⊙ and ▲/▼ to select HS SETTINGS.
2. Press OK and ▲/▼ to select RING SETUP.
3. Press OK and ▲/▼ to select EXT RING.
4. Press OK and ▲/▼ to select the desired ringer melody (a total of 10 melodies for your selection) for setting ringer melody for external calls.
5. Press OK to confirm.

Set the Ringer Volume

1. Press left soft key ⊙ and ▲/▼ to select HS SETTINGS.
2. Press OK and ▲/▼ to select RING SETUP.
3. Press OK and ▲/▼ to select RING VOLUME.
4. Press OK and ▲/▼ to select the desired ringer volume (a total of 6 ringer volume levels including VOLUME OFF).

   If VOLUME OFF is selected, <Ringer Off> icon will display.
5. Press OK to confirm.

note

- The respective ringer melody will be played while browsing the melody list.
- The respective ringer melody will be played while browsing the melody list.
- The respective ringer volume will be played during your selection.

Tone Setup

A single beep is emitted when you press a key. You can turn on or off the key tone. You can also turn on the alert tones when low battery and out of range are detected.

Set Key Tone

1. Press left soft key ⊙ and ▲/▼ to select HS SETTINGS.
2. Press OK and ▲/▼ to select TONE SETUP.
3. Press OK and ▲/▼ to select KEY TONE
4. Press OK and ▲/▼ to turn on or off these tones.
5. Press OK to confirm.

Set Battery Tone

1. Press left soft key ⊙ and ▲/▼ to select HS SETTINGS.
2. Press OK and ▲/▼ to select TONE SETUP.
3. Press OK and ▲/▼ to select BATTERY TONE
4. Press OK and ▲/▼ to turn on or off these tones.
5. Press OK to confirm.

Set Out Of Range Tone

1. Press left soft key ⊙ and ▲/▼ to select HS SETTINGS.
2. Press OK and ▲/▼ to select TONE SETUP.
3. Press OK and ▲/▼ to select OUT OF RANGE
4. Press OK and ▲/▼ to turn on or off these tones.
5. Press OK to confirm.

Set the Handset Language

1. Press left soft key ⊙ and ▲/▼ to select HS SETTINGS.
2. Press OK and ▲/▼ to select LANGUAGE.
3. Press OK and ▲/▼ to select the desired language.
4. Press OK to confirm.

Rename the Handset

1. Press left soft key ⊙ and ▲/▼ to select HS SETTINGS.
2. Press OK and ▲/▼ to select RENAME HS.
3. Press OK and enter the name of your handset.
4. Press OK to confirm.

Set Handset Display

You can choose to display time or handset name in your idle screen.

1. Press left soft key ⊙ and ▲/▼ to select HS SETTINGS.
2. Press OK and ▲/▼ to select HS DISPLAY.
3. Press OK and ▲/▼ to select HANDSET NAME or TIME.
4. Press OK to confirm.

Set the Auto Answer

If you turn on the Auto Answer, you can pick up the call from the cradle without pressing any key.

1. Press left soft key ⊙ and ▲/▼ to select HS SETTINGS.
2. Press OK and ▲/▼ to select AUTO ANSWER.
3. Press OK and ▲/▼ to turn on or off the auto answer feature.
4. Press OK to confirm.

Date and Time Settings

You will need to set the correct time and date so that you know when you received answering machine (applicable to model with answering machine) or call list entries.

Change the Date Format

1. Press left soft key ⊙ and ▲/▼ to select HS SETTINGS.
2. Press OK and ▲/▼ to select DATE & TIME.
3. Press OK and ▲/▼ to select DATE FORMAT.
4. Press ▲/▼ to select your desired date format (DD-MM-YY or MM-DD-YY).
5. Press OK to confirm.

Change the Time Format

1. Press left soft key ⊙ and ▲/▼ to select HS SETTINGS.
2. Press OK and ▲/▼ to select DATE & TIME.
3. Press OK and ▲/▼ to select TIME FORMAT.
4. Press ▲/▼ to select your desired time format (12 HR or 24 HR).
5. Press OK to confirm.

note

- If time has been set before, the current time will display, otherwise, “HH:MM” will display.

note

- If date has been set before, the current date will display, otherwise, "DD-MM-YY" will display.

Set the Time

1. Press left soft key ⊙ and ▲/▼ to select HS SETTINGS.
2. Press OK and ▲/▼ to select DATE & TIME.
3. Press OK and ▲/▼ to select SET TIME.
4. Press OK to enter the time information. The time entered will be in the format follow the TIME FORMAT you set before.
5. Press OK to confirm.

Set the Date

1. Press left soft key ⊙ and ▲/▼ to select HS SETTINGS.
2. Press OK and ▲/▼ to select DATE & TIME.
3. Press OK and ▲/▼ to select SET DATE.
4. Press OK to enter the date information. The time entered will be in the format follow the DELETE FORMAT you set before.
5. Press OK to confirm.

Reset your Phone

You can reset your phone to the default settings. After reset, all you personal settings and call list entries will be deleted, but your phonebook remains unchanged.

1. Press left soft key ⊙ and ▲/▼ to select DEFAULT.
2. Press OK and you are requested to enter the 4-digit system PIN.
3. Enter the 4-digit system PIN.
4. Press OK to confirm.
5. Press OK to re-confirm.

Troubleshooting

If you have difficulty with your phone, please try the suggestions listed below:

Problem	Cause	Solutions
No dialing tone when pressing key	a. The connection cord of the base station is not plugged in. b. The adapter cord is not plugged in correctly in the base station. c. The line is busy, as another handset is used. d. Wrong connection cord (no Euro AS)	a. Check the connections. Unplug and plug back in the mains. Check that the telephone line cord has been plugged into the base station and the phone socket. b. Check the base station plug and the 220V plug (remove and plug-in). c. Wait until the line is unoccupied. d. Use the original connection cord.
When connect to a PBX, no and/or wrong connection after dialing.	Dialing prefix is needed.	Insert the dialing prefix
"SEARCHING" is displayed.	a. Base station out of range. b. Base station not connected to mains.	Reduce the range. Connect base station to mains.
The call does not work.	Service not activated or wrong operator or wrong setting	Check your Subscription with network or change the dial mode.
No display.	Empty battery	Recharge battery

Please contact the technical support of the network provider for further information.
This telephone is not equipped with a grounding function! Therefore some of the functions may be limited when used in PBX systems. For technical support, call VTech Technical Inquiry Hotline Tel: 852-2667 7433.

Technical specifications

Stand: DECT

Number of channels: 10

Frequency: 1880MHz bis 1900MHz

Range:
up to 300 meters outdoors,
up to 50 metes indoors

Base station power supply:
230V/50Hz(power pack)

Base station 230V AC adapter
power supply

Handsets operationg time:
standby / talk time
approx. 100hrs / approx. 10hrs

Battery charging time: approx. 16hours

Base station dimensions:
Width / depth / height = 110x104x94 mm

Handset station dimensions:
Width / depth / height = 46x24x157 mm

Weight of a base: 138g (without adaptor)

Weight of a handset: 124.5g (without battery)

Power pack: HongKong

Customer Service Centre

Suite 1601, Lever Tech Centre, 69-71 King Yip Street,

Kwun Tong, Kowloon, Hong Kong.

Customer Service Hotline: (852) 2666 5558

Technical Inquiry Hotline: (852) 2667 7433

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